

## REGULATION

In order to make pleasant your stay in our hotel, we ask you to carefully read the rules established in this regulation.

- The rooms are available from 14pm on the day of arrival. Guests must leave the rooms by 10am on the day of departure.  
For late check out (before 19pm) you will have to ask the Reception for availability and the charge whose amount varies according to the seasonality of the rates.
- You will be able to access the rooms only after registering your personal data through valid identification documents. Minors travelling with persons who aren't their parents must have written parental permission dei genitori and their copy of the identification document.
- It is absolutely forbidden to let people not registered in the hotel get into the room, any Guest must necessarily leave the identification documents at the reception that will pick up at the exit.
- In hotel in case you don't take one or more meals these will not be deducted from the daily cost of stay. The cost of meals is of € 35,00 adults, € 30,00 boys/girls (10-17 years), € 25,00 children (3-9 years).
- For safety reasons it is not possible to use in the rooms stoves, food warmers and irons. In case of need you can contact the staff.  
Any damages to the structure. Objects or furnishings of the hotel will be charged to the customer who caused them.
- The restaurant service is from 1st June to 30th September.  
The service hours of the restaurant are:  
breakfast from 7:30am to 10am and dinner from 7:30pm to 9:30pm.  
The restaurant is closed for lunch
- Parents or who exercises the authority of minors are responsible for the acts performed by them within the hotel, they are required to supervise them making sure that they maintain a correct behaviour towards other Guests and the hotel.
- It is strictly forbidden to smoke inside the rooms and the hotel.
- Our hotel is eco-friendly, so please put towels on the ground if they need to be replaced. Please do not waste water and electricity, when you leave the room please close everything.
- Pets of any breed and size are not allowed in the hotel and on the beach.
- The hotel uses the services of the DELLE VITE CAR PARK located in via Fiorelle about 850m away.  
The parking is outdoors, unguarded but equipped with cameras.  
Upon arrival and departure, customers can use the shuttle service hotel-parking and opposite
- The Customer, if he has not done so at the time of booking, is asked to inform the hotel if he suffers from allergies or food intolerance.
- The beach service is provided free of charge in the stay from the day of arrival (check-in from 2pm) until the evening before departure, you go down to the beach and communicate to the lifeguard the room number or the name of the holder of the reservation.  
It is forbidden to return to the hotel from the beach in swimwear.

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- Payment method accepted are by cash, debit card, credit card or bank transfer. Cheques are not accepted.

- Cancellation policy:

In case of cancellation or no-show, even in case of force majeure, the confirmation deposit will not be refunded.

In case of late arrivals or early departure up to 3 nights not used will be charged.

In case of cancellation within 7 days before arrivals or no-show will be taken from the credit card of which you have communicated the data the amount equal to the first night of stay.

Please note that any change in dates, number of nights or number of guests may lead to a change in price.

- Customer who need an invoice must communicate it at the time of booking or, at the latest, at check-in and at the same time provide complete data.
- In the event of suspension of the electricity supply due to ENEL or force majeure the hotel has a electric generator that guarantees the necessary services, not the of air conditioning.  
In the event of suspension of supply or reduction of water due of aqueduct or force majeure the hotel has a water reserve that a normal supply for a limited time.

The Management declines all responsibility and is not required to make any refund.